

CIC 34

Community Interest Company Report

For official use
(Please leave blank)

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Please complete in typescript, or in bold black capitals.

Company Name in full

Counselling Rooms CIC Ltd

Company Number

07711530

Year Ending

31.07.2014

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report. All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005. For further guidance see chapter 8 of the Regulator's guidance notes and the alternate example provided for a more complex company with more detailed notes.

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a fair and accurate description of how they have benefited the community, or section of the community, which the company is intended to serve.

During our third year of trading the company's turnover increased to £21,613 and we registered a surplus of £5,160. This has been set against past losses and puts us in a position of an overall surplus of £2,334 going forward.

We added a third counselling room, allowing us to offer more sessions, particularly during the evenings when demand is the highest. We had an average of 18 counsellors renting space every month and they offered a total of 330 reduced rate sessions during this time, to clients on low incomes or means-tested benefits. We calculate a financial benefit from that of £6,600, which as an organisation we have contributed to the local community over the year. Therefore the value of our social contribution equates to just over 30% of our turnover.

Our board remained with the same four members and during the year we focused on marketing our services to the public, employing a part-time social media officer from April 2014 onwards. Our status as an accredited Living Wage employer was also re-accredited.

(If applicable, please just state "A social audit report covering these points is attached").

(Please continue on separate continuation sheet if necessary.)

PART 2 – CONSULTATION WITH STAKEHOLDERS – Please indicate who the company’s stakeholders are; how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear.

We continued to collect anonymous feedback forms from our clients who had completed their counselling with one of our counsellors. The comments we received (from 12 clients) continued to be positive, with 100% of respondents saying they would use the service again if they needed it in the future. Many mentioned the convenient location, affordability of sessions, choice of counsellor, and the choice of day and time of their appointment as key issues for them.

The counsellors who rent space from us and deliver our service are also our stakeholders. They have a counsellor representative who brings any issues to the quarterly board meeting on their behalf, and they are also invited to attend our annual AGM and continue to contribute their views to the ongoing development of the organisation.

(If applicable, please just state “A social audit report covering these points is attached”).

PART 3 – DIRECTORS’ REMUNERATION – if you have provided full details in your accounts you need not reproduce it here. Please clearly identify the information within the accounts and confirm that, “There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director’s loss of office, which require to be disclosed” (See example with full notes). If no remuneration was received you must state that “no remuneration was received” below.

There were no transactions or arrangements in connection with the remuneration of directors, or compensation for directors' loss of office, which require to be disclosed.

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration e.g. Donations to outside bodies. If this does not apply you must state that “no transfer of assets other than for full consideration has been made” below.

No transfer of assets other than for full consideration has been made.

(Please continue on separate continuation sheet if necessary.)

(N.B. Please enclose a cheque for £15 payable to Companies House)

PART 5 – SIGNATORY

The original report must be signed by a director or secretary of the company

Signed

Date

Office held (tick as appropriate) Director Secretary

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Telephone	
DX Number	DX Exchange

When you have completed and signed the form, please send it to the Registrar of Companies at:

For companies registered in England and Wales: Companies House, Crown Way, Cardiff, CF14 3UZ
DX 33050 Cardiff

For companies registered in Scotland: Companies House, 4th Floor, Edinburgh Quay 2, 139
Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

For companies registered in Northern Ireland: Companies House, 2nd Floor, The Linenhall, 32-38
Linenhall Street, Belfast, BT2 8BG