

CIC 34

Community Interest Company Report

For official use
(Please leave blank)

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31.07.2017

Company Name in full

Counselling Rooms CIC Ltd

Company Number

07711530

Year Ending

31.07.2017

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report. All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005. For further guidance see chapter 8 of the Regulator's guidance notes and the alternate example provided for a more complex company with more detailed notes.

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community.

In our sixth year of trading the company's turnover increased again to £23,380, and we registered a profit of £1,574. When added to our balance from last year, which was £4,828, this leaves us with a new balance of £6,402.

We have continued to rent out 3 counselling rooms and gradually increased their usage over the year. We currently have 21 counsellors renting space from us. They offered a total of 546 reduced rate sessions during this time, to clients on low incomes or means-tested benefits. We calculate a financial benefit from that of £14,540, which as an organisation we have contributed to the community. Therefore the value of our social contribution is the equivalent of more than half of our turnover this year.

Our board remains the same. We have focused this year on building our social media presence in order to reach out to more people who may benefit from our services. Our status as a Living Wage employer was also re-accredited.

(If applicable, please just state "A social audit report covering these points is attached").

(Please continue on separate continuation sheet if necessary.)

PART 2 – CONSULTATION WITH STAKEHOLDERS – Please indicate who the company’s stakeholders are; how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear.

The counsellors who rent the space from us meet every year at our AGM, which took place in September 2017, to review the year which ended in July 2017. This is an opportunity to discuss any issues, plans or ideas for the future of the company, and also a chance to recognise the contribution that they make to the community. The person who offers the most reduced rate sessions in the year is given a small gift in recognition of their efforts.

We consult our clients (also stakeholders) by offering an opportunity for them to complete a feedback form at the end of their therapy. We continue to receive a lot of positive feedback about their experience. Below is a summary of some of their responses:

88% stated they chose our service because they wanted to see a particular counsellor

55% stated they chose our service because of the affordable cost of the sessions

33% stated they chose our service because of the location of the service

33% stated they chose our service because there was no waiting list

22% stated they chose our service because the counselling room was accessible to them

(If applicable, please just state “A social audit report covering these points is attached”).

PART 3 – DIRECTORS’ REMUNERATION – if you have provided full details in your accounts you need not reproduce it here. Please clearly identify the information within the accounts and confirm that, “There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director’s loss of office, which require to be disclosed” (See example with full notes). If no remuneration was received you must state that “no remuneration was received” below.

There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for directors' loss of office, which require to be disclosed.

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration e.g. Donations to outside bodies. If this does not apply you must state that “no transfer of assets other than for full consideration has been made” below.

No transfer of assets other than for full consideration has been made.

(Please continue on separate continuation sheet if necessary.)

PART 5 – SIGNATORY

The original report must be signed by a director or secretary of the company

Signed

Date

Office held (delete as appropriate) Director/Secretary

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Tel	
DX Number	DX Exchange

When you have completed and signed the form, please attach it to the accounts and send both forms by post to the Registrar of Companies at:

For companies registered in England and Wales: Companies House, Crown Way, Cardiff, CF14 3UZ
DX 33050 Cardiff

For companies registered in Scotland: Companies House, 4th Floor, Edinburgh Quay 2, 139
Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

For companies registered in Northern Ireland: Companies House, 2nd Floor, The Linenhall, 32-38
Linenhall Street, Belfast, BT2 8BG